MALAYSIE ET PAYS-BAS


MALAYA
AND THE NETHERLANDS


English and Dutch official texts communicated by His Majesty's Secretary of State for Foreign Affairs in Great Britain and by the Netherlands Minister for Foreign Affairs. The registration of this Agreement took place January 5th, 1938.

The Post Offices of Malaya and Holland agree to effect a regular direct exchange of parcels between Malaya and Holland.

In this Agreement and the Detailed Regulations appended thereto the expression "Malaya" means the Straits Settlements, the Federated Malay States of Perak, Selangor, Negri Sembilan and Pahang and any Malay State under British Protection which may subsequently form part of the Malayan Postal Union.

The franc used as the monetary unit in the provisions of this Agreement and the Detailed Regulations is the Gold Franc of 100 centimes, weighing 10/31 of a gram and having a fineness of 0.900.

AGREEMENT.

Article 1.

Limits of weight and size.

1. A parcel for Holland posted in Malaya shall not exceed 22 pounds in weight, 3 feet 6 inches in length, or 6 feet in length and girth combined; and a parcel for Malaya posted in Holland shall not exceed 10 kilogrammes in weight, 1.05 mètres in length and 1.80 mètres in length and girth combined.

2. As regards the exact calculation of the weight and dimensions of a parcel, the view of the despatching Office shall be accepted except in a case of obvious error.

Article 2.

Transit parcels.

The two Post Offices guarantee the right of transit for parcels over their territory to or from any country with which they respectively have Parcel Post communication. Transit parcels shall

1 Came into force June 1st, 1937.
be subject to the provisions of this Agreement and to the Detailed Regulations so far as these are applicable.

Article 3.
Prepayment of Postage. Rates.

1. The prepayment of the postage on parcels shall be compulsory, except in the case of redirected or returned parcels.

2. The postage shall be made up of the sums accruing to each Post Office taking part in the conveyance by land or sea.

Article 4.
Territorial Rate.

For parcels despatched from one of the two countries for delivery in the other, the territorial rates of Malaya shall be 80 centimes, 1.40 francs, 2 francs and 3 francs for parcels not exceeding 1 Kilo (2 lbs), 3 Kilos (7 lbs), 5 Kilos (11 lbs) and 10 Kilos (22 lbs) respectively; and the territorial rates of Holland shall be 0.50 centimes, 0.80 centimes and 1.30 francs for parcels not exceeding 1 Kilo (2 lbs), 5 Kilos (11 lbs) and 10 Kilos (22 lbs) respectively.

The Post Office of Holland reserves the right to vary its charges in accordance with any modifications which may be introduced in the matter of charges by international conventions subsequent to the Cairo Agreement of 1934.

The Post Office of Malaya reserves the right to vary its territorial rates in accordance with any alterations of these charges which may be decided upon in connection with its parcel post relations with other countries generally.

Article 5.
Sea Rate.

Each of the two Post Offices shall be entitled to fix the rate for any sea service which it provides.

Article 6.
Fee for Clearance through the Customs.

The Post Office of Holland may collect, in respect of delivery to the Customs and clearance through the Customs or in respect of delivery to the Customs only, a fee not exceeding 50 centimes per parcel or such other charge as international conventions subsequent to the Cairo Agreement of 1934 may fix. The Post Office of Malaya may collect such fee as it may from time to time fix for similar services in its parcel post relations with other countries generally.

Article 7.
Customs and Other Non-postal Charges.

Customs charges and all other non-postal charges shall be paid by the addressees of parcels, except as provided otherwise in this Agreement.

Article 8.
Warehousing Charge.

Each of the two Post Offices may collect any warehousing charge fixed by its legislation for a parcel which is addressed "Poste Restante" or which is not claimed within the prescribed period.

This charge shall in no case exceed 5 francs.

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Article 9.

Prohibitions.

1. Postal parcels must not contain any letter, note or document having the character of an actual and personal correspondence or packets of any kind bearing an address other than that of the addressee of the parcel, or of persons dwelling with him. It is, however, permissible to enclose in a parcel an open invoice confined to the particulars which constitute an invoice.

2. It is also forbidden to enclose in a parcel:
   
   (a) Articles which from their nature or packing may be a source of danger to the officers of the Post Office or may soil or damage other parcels;
   
   (b) Explosive, inflammable, or dangerous substances (including loaded metal caps, live cartridges and matches);
   
   (c) Live animals (except bees, which must be enclosed in boxes so constructed as to avoid all danger to postal officers and to allow the contents to be ascertained);
   
   (d) Articles the admission of which is not permitted by law or by the Customs or other regulations;
   
   (e) Articles of an obscene or immoral nature.

   It is moreover forbidden to send coin, platinum, gold or silver, whether manufactured or unmanufactured, precious stones, jewels, or other precious articles in uninsured parcels addressed to countries which admit assurance.

3. A parcel which has been wrongly admitted to the post shall be returned to the country of origin, unless the Post Office of destination is authorised by its legislation to dispose of it otherwise. Nevertheless the fact that a parcel contains a letter or communications which constitute an actual and personal correspondence shall not, in any case, entail its return to the country of origin.

4. Explosive, inflammable or dangerous substances and articles of an obscene or immoral nature shall not be returned to the country of origin; they shall be disposed of by the Post Office which has found them in the mails in accordance with its own internal regulations.

5. If a parcel wrongly admitted to the post is neither returned to origin nor delivered to the addressee the Post Office of origin shall be informed in a precise manner of the treatment accorded to the parcel in order that it may take such steps as are necessary.

Article 10.

Advice of Delivery.

The sender of an insured parcel posted in Malaya may obtain an advice of delivery under the conditions prescribed for postal packets by the Convention of the Postal Union. Under similar conditions, the sender of an uninsured or insured parcel posted in Holland may obtain an advice of delivery.

Article 11.

Redirection.

1. A parcel may be redirected in consequence of the addressee's change of address in the country of destination. The Post Office of destination may collect the redirection charge prescribed
by its internal regulations. Similarly, a parcel may be redirected from one of the two countries which are parties to this Agreement to another country provided that the parcel complies with the conditions required for its further conveyance and provided, as a rule, that the extra postage is prepaid at the time of redirection or documentary evidence is produced that the addressee will pay it.

2. Additional charges, levied in respect of redirection and not paid by the addressee or his representative shall not be cancelled in case of further redirection or of return to origin but shall be collected from the addressee or from the sender, as the case may be, without prejudice to the payment of any special charges incurred which the Post Office of the country of destination does not agree to cancel.

Article 12.

Missent Parcels.

Parcels received out of course, or wrongly allowed to be despatched shall be re-transmitted or returned in accordance with the provisions of Article 16, Sections 1 and 2, of the Detailed Regulations.

Article 13.

Non-Delivery.

1. The sender may request at the time of posting that, if the parcel cannot be delivered as addressed, it may be either (a) treated as abandoned, or (b) tendered for delivery at a second address in the country of destination. No other alternative is admissible. If the sender avails himself of this facility his request must appear on the Despatch Note and must be in conformity with, or analogous to, one of the following forms:

"If not deliverable as addressed, abandon"

"If not deliverable as addressed, deliver to ............................................."

The same request must also be written on the cover of the parcel.

2. In the absence of a request by the sender to the contrary, a parcel which cannot be delivered shall be returned to the sender without previous notification and at his expense after retention for the period prescribed by the regulations of the Post Office of destination.

Nevertheless, a parcel which is definitely refused by the addressee shall be returned immediately.

3. The charges due on returned undelivered parcels shall be recovered in accordance with the provisions of Article 28.

Article 14.

Cancellation of Customs Charges.

Both parties to this Agreement undertake to urge their respective Customs Departments to cancel Customs charges on parcels which are returned to the country of origin, abandoned by the senders, destroyed, or redirected to a third country.
Article 15.

SALE. DESTRUCTION.

Articles of which the early deterioration or corruption is to be expected, and these only, may be sold immediately, even when in transit on the outward or return journey, without previous notice or judicial formality. If for any reason a sale is impossible, the spoilt or putrid articles shall be destroyed.

Article 16.

ABANDONED PARCELS.

Parcels which cannot be delivered to the addressees and which the senders have abandoned shall not be returned by the Post Office of destination, but shall be treated in accordance with its legislation. No claim shall be made by the Post Office of destination against the Post Office of origin in respect of such parcels.

Article 17.

ENQUIRIES.

1. A fee not exceeding 60 centimes may be charged for every enquiry concerning a parcel. No fee shall be charged if the sender has already paid the special fee for an Advice of Delivery.

2. Enquiries shall be admitted only if made by the sender within the period of one year from the day following the date of posting of the parcel.

3. When an enquiry is the outcome of an irregularity in the postal service, the enquiry fee shall be refunded.

Article 18.

INSURED PARCELS. RATES AND CONDITIONS.

1. Parcels may be insured up to a limit of 2,000 francs.

2. An insurance fee, to be fixed by the Post Office of origin, shall be charged for each 300 francs or part thereof of the insured value.

3. The Post Office of origin shall be entitled also to collect from the sender of an insured parcel a despatch fee not exceeding 50 centimes.

4. A receipt must be given free of charge at the time of posting to the sender of an insured parcel.

Article 19.

FRAUDULENT INSURANCE.

The insured value may not exceed the actual value of the contents of the parcel and the packing, but it is permitted to insure only part of this value.

The fraudulent insurance of a parcel for a sum exceeding the actual value shall be subject to any legal proceedings which may be admitted by the laws of the country of origin.
A parcel of which the contents have no pecuniary value may, however, be insured for a nominal sum in order to obtain the safeguards of the insurance system.

**Article 20.**

**Responsibility for Loss, Damage or Abstraction.**

1. Except in the cases mentioned in the following Article, the two Post Offices shall be responsible for the loss of parcels and for the loss, damage or abstraction of their contents or of a part thereof.

The sender is entitled under this head to compensation corresponding to the actual amount of the loss, damage or abstraction. For uninsured parcels the amount of compensation shall not exceed 10 francs for a parcel not exceeding one kilogramme (2 lbs), 25 francs for a parcel exceeding one kilogramme but not exceeding five kilogrammes (11 lbs), and 40 francs for a parcel exceeding five kilogrammes in weight. For an Insured parcel the amount of compensation shall not exceed the amount for which it was insured.

In cases where the loss, damage or abstraction occurs in the service of the country of destination, the Post Office of destination may pay compensation to the addressee at its own expense and without consulting the Post Office of origin, provided that the addressee can prove that the sender has waived his rights in the addressee’s favour.

2. In calculating the amount of compensation, indirect loss or loss of profits shall not be taken into consideration.

3. Compensation shall be calculated on the current price of goods of the same nature at the place and time at which the goods were accepted for transmission.

4. Where compensation is due for the loss, destruction or complete damage of a parcel or for the abstraction of the whole of the contents, the sender is entitled to the return of the postage also.

5. In all cases the insurance fees and, if the case arises, the despatch fee shall be retained by the Post Offices.

**Article 21.**

**Exceptions to the Principle of Responsibility.**

The two Post Offices shall be relieved of all responsibility:

(a) In cases beyond control (force majeure);
(b) When, their responsibility not having been proved otherwise, they are unable to account for parcels in consequence of the destruction of official documents through a cause beyond control (force majeure);
(c) When the damage has been caused by the fault or negligence of the sender, or when it arises from the nature of the article;
(d) For parcels of which the contents fall under the ban of one of the prohibitions mentioned in Article 9;
(e) For parcels which have been fraudulently insured for a sum exceeding the actual value of the contents and packing;
(f) In respect of parcels regarding which enquiry has not been made within the period prescribed by Article 17;
(g) In respect of any parcels containing precious stones, jewellery or any article of gold, silver or platinum exceeding 2,500 francs in value not packed in a box of the size prescribed by Article 6, Section 3, of the Detailed Regulations.
Article 22.

Termination of Responsibility.

The two Post Offices shall cease to be responsible for parcels which have been delivered in accordance with their internal regulations and of which the owners or their agents have accepted delivery without reservation.

Article 23.

Payment of Compensation.

The payment of compensation shall be undertaken by the Post Office of origin except in the cases indicated in Article 20, Section 1, where payment is made by the Post Office of destination. The Post Office of origin may however, after obtaining the sender's consent, authorise the Post Office of destination to settle with the addressee. The paying Post Office retains the right to make a claim against the Post Office responsible.

Article 24.

Period for Payment of Compensation.

1. Compensation shall be paid as soon as possible and, at the latest, within one year from the day following the date of the enquiry.

2. The Post Office of origin is authorised to settle with the sender on behalf of the other Post Office if the latter, after being duly informed of the application, has let nine months pass without giving a decision in the matter.

3. The Post Office of the country of origin may, exceptionally, postpone the settlement of compensation beyond the period of one year when a decision has not yet been reached upon the question whether the loss, damage or abstraction is due to a cause beyond control.

Article 25.

Incidence of Cost of Compensation.

1. Until the contrary is proved responsibility shall rest with the Post Office which, having received the parcel from the other Post Office without making any reservation and having been furnished with all the particulars for investigation prescribed by the regulations, cannot establish either proper delivery to the addressee or his agent or regular transfer to the following Post Office, as the case may be.

2. If, in the case of a parcel despatched from one of the two countries for delivery in the other the loss, damage or abstraction has occurred in course of conveyance without its being possible to prove in the service of which country the irregularity took place the two Post Offices shall bear in equal shares the amount of compensation.

3. The same principle shall, as far as possible, be applied when other Post Offices are concerned in the conveyance of a parcel. Nevertheless, in the case of parcels sent in transit from one of the two countries through the other neither of the two Post Offices shall be held responsible when the loss, damage or abstraction has taken place in a service in which responsibility is not accepted.

4. Customs and other charges which it has not been possible to cancel shall be borne by the Post Office responsible for the loss, damage or abstraction.
5. By paying compensation the Post Office concerned takes over, to the extent of the amount paid, the rights of the person who has received compensation in any action which may be taken against the addressee, the sender or a third party.

6. If a parcel which has been regarded as lost is subsequently found, in whole or in part, the person to whom compensation has been paid shall be informed that he is at liberty to take possession of the parcel against repayment of the amount paid as compensation.

Article 26.

Repayment of the Compensation to the Post Office of Origin.

The Post Office responsible or on whose account the payment is effected is bound to repay the amount of the indemnity to the country which has effected the payment. This reimbursement must take place without delay and at the latest within a period of three months after notification of payment.

These repayments to the creditor country must be made without expense to that office by draft in money valid in the creditor country or in any other way to be agreed upon mutually by correspondence.

Article 27.

Credits for Conveyance.

For each parcel despatched from one of the two countries for delivery in the other the despatching office shall allow to the office of destination the rates which accrue to it by virtue of the provisions of Articles 4 and 5.

For each parcel despatched from one of the two countries in transit through the other the despatching office shall allow to the other office the rates due for the conveyance and insurance of the parcel.

Article 28.

Claims in Case of Redirection or Return.

In case of the redirection or of the return of a parcel from one country to the other, the retransmitting Post Office shall claim from the other Post Office the charges due to it and to any other Post Office taking part in the redirection or return. The claim shall be made on the Parcel Bill relating to the Mail in which the parcel is forwarded.

Article 29.

Charge for Redirection in the Country of Destination.

In case of further redirection or of return to the country of origin, the redirection charge prescribed by Article 11, Section 2, shall accrue to the country which redirected the parcel within its own territory.

Article 30.

Miscellaneous Fees.

1. The following fees shall be retained in full by the Post Office which has collected them:

(a) The fee for Advice of Delivery referred to in Article 10;
(b) The enquiry fee referred to in Article 17, Section 1;
(c) The despatch fee for an insured parcel referred to in Article 18, Section 3.
2. The fee for Customs clearance referred to in Article 6 shall be retained by the Post Office of destination.

Article 31.

Insurance Fee.

In respect of Insured parcels the Post Office of origin shall allow to the Post Office of destination for territorial service a rate of 5 centimes for each 300 francs of insured value or fraction thereof. If the Post Office of destination provides the sea service, the Post Office of origin shall allow an additional rate of 10 centimes for each 300 francs of insured value or fraction thereof.

Article 32.

Miscellaneous Provisions.

1. Parcels shall not be subjected to any postal charge other than those contemplated in this Agreement except by mutual consent of the two Post Offices.

2. In extraordinary circumstances either Post Office may temporarily suspend the Parcel Post, either entirely or partially, on condition of giving immediate notice, if necessary by telegraph, to the other Post Office.

3. The two Post Offices have drawn up the following Detailed Regulations for ensuring the execution of the present Agreement. Further matters of detail, not inconsistent with the general provisions of this Agreement and not provided for in the Detailed Regulations may be arranged from time to time by mutual consent.

4. The internal legislation of Malaya and Holland shall remain applicable as regards everything not provided for by the stipulations contained in the present Agreement and in the Detailed Regulations for its execution.

Article 33.

Entry into Force and Duration of the Agreement.

This Agreement shall come into force on the first June, 1937, and shall remain in force until the expiration of one year from the date on which it may be denounced by either of the two Post Offices.

In witness whereof the undersigned, duly authorised for that purpose, have signed the present Agreement, and have affixed their seals thereto.

Done in duplicate at The Hague, the 16th day of January 1937 and at Kuala Lumpur, the 16th day of March 1937.

(Signed) DAMME.

(Signed) T. P. COE.

No. 4448
DETAILED REGULATIONS
FOR CARRYING OUT THE PARCEL POST AGREEMENT BETWEEN MALAYA AND THE NETHERLANDS.

Article 1.
Circulation.

1. Each Post Office shall forward by the routes and means which it uses for its own parcels, parcels delivered to it by the other Post Office for conveyance in transit through its territory.

2. Missent parcels shall be re-transmitted to their proper destination by the most direct route at the disposal of the Office re-transmitting them.

Article 2.
Method of Transmission. Provision of Bags.

1. The exchange of parcels between the two countries shall be effected by the Offices appointed by agreement between the two Post Offices.

2. Parcels shall be exchanged between the two countries in bags duly fastened and sealed.

In the absence of any arrangement to the contrary, the transmission of parcels sent by one of the two contracting countries in transit through the other shall be effected à découvert.

3. A label showing the Office of Exchange of origin and the Office of Exchange of destination shall be attached to the neck of each bag, the number of parcels contained in the bag being indicated on the back of the label.

4. The bag containing the Parcel Bill and other documents shall be distinctively labelled.

5. When they are sufficiently numerous, insured parcels shall be forwarded in separate bags. The neck label attached to any bag containing one or more insured parcels shall be marked with the distinctive symbol “Valeur déclarée”.

6. The weight of any bag of parcels shall not exceed 36 kilogrammes (80 pounds avoirdupois).

7. The parcels shall be despatched in bags provided by the despatching Post Office. The bags must be returned empty by the receiving Post Office by the next despatch.

8. The number of bags so returned shall be advised on the parcel bill.

9. Each Post Office shall be required to make good the value of any bags which it fails to return. Responsibility for the loss of empty bags shall be determined on the principles prescribed for the loss of parcels in Article 25 of the Agreement.

Article 3.
Information to be Furnished.

1. Each Post Office shall communicate to the other by means of a Table:

(a) The names of the countries to which it can forward parcels handed over to it;
(b) The routes available for the transmission of the said parcels from the point of entry into its territory or into its service;
(c) The total amount to be credited to it by the other Post Office for each destination;
(d) The number of Customs Declarations which must accompany each parcel;
(e) Any other necessary information.

2. Each Post Office shall make known to the other the names of the countries to which it intends to send parcels in transit through the other, unless in any particular case the number of parcels concerned is insignificant.

Article 4.

Fixing of Equivalents.

In fixing the charges for parcels either Post Office shall be at liberty to adopt such approximate equivalents as may be convenient in its own currency.

Article 5.

Make-up of Parcels.

Every parcel shall:

(a) Bear the exact address of the addressee as well as that of the sender in Roman characters.

Addresses in pencil shall not be allowed provided that parcels bearing addresses written with copying ink pencil on a surface previously damped shall be accepted. The address shall be written on the parcel itself or on a label so firmly attached to it that it cannot become detached. The sender of a parcel shall be advised to enclose in the parcel a copy of the address together with a note of his own address;

(b) Be packed in a manner adequate for the length of the journey and for the protection of the contents.

Articles liable to injure officers of the Post Office or to damage other parcels shall be so packed as to prevent any risk.

Article 6.

Special Packing.

1. Liquids and substances which easily liquefy shall be packed in two receptacles. Between the first receptacle (bottle, flask, pot, box, etc.) and the second (box of metal or of stout wood) shall be left a space which shall be filled with sawdust, bran or some other absorbent material in sufficient quantity to absorb all the liquid contents in the case of breakage.

2. Dry colouring powders such as aniline blue, etc., shall be admitted only if enclosed in stout metal boxes placed inside wooden boxes with sawdust between the two receptacles.

3. Every parcel containing precious stones, jewellery or any article of gold, silver or platinum exceeding 2,500 francs in value shall be packed in a box measuring not less than 3 feet 6 inches (1.05 metres) in length and girth combined.

No. 4248
Article 7.

Despatch Notes and Customs Declarations.

1. Each parcel shall be accompanied by a Despatch Note and by a set of Customs Declarations according to the regulations of the country of destination, and the Customs Declarations shall be firmly attached to the Despatch Notes.

2. The two Post Offices accept no responsibility in respect of the accuracy of Customs Declarations.

Article 8.

Advice of Delivery.

1. Parcels of which the senders ask for an Advice of Delivery shall be very prominently marked "Advice of Delivery" or "A. R." The Despatch Notes shall be marked in the same way.

2. Such parcels shall be accompanied by a form similar to that annexed to the Detailed Regulations of the Postal Union Convention. This Advice of Delivery form shall be prepared by the Office of origin or by any other Office appointed by the Post Office of origin and shall be attached to the Despatch Note of the parcel to which it relates. If it does not reach the Office of destination, that Office shall make out officially a new Advice of Delivery form.

3. The Office of destination, after having duly filled up the form shall return it, by ordinary post, unenclosed and free of postage to the address of the sender of the parcel.

4. When the sender makes enquiry concerning an Advice of Delivery which has not been returned to him after a reasonable interval, action shall be taken in accordance with the rules laid down in Article 9 following. In that case a second fee shall not be charged, and the Office of origin shall enter at the top of the form the words "Duplicata de l'avis de réception, etc."

Article 9.

Advice of Delivery Applied for after Posting.

When the sender applies for an Advice of Delivery after a parcel has been posted, the Office of origin or any other Office appointed by the Post Office of origin shall fill up an Advice of Delivery form and shall attach it to a form of enquiry to which postage stamps representing the fee prescribed by the Convention of the Postal Union have been affixed.

The form of enquiry accompanied by the Advice of Delivery form shall be treated according to the provisions of Article 10 below, with the single exception that, in case of the due delivery of the parcel, the Office of destination shall withdraw the form of enquiry and shall return the Advice of Delivery form in the manner prescribed in paragraph 3 of the preceding Article.

Article 10.

Indication of Insured Value.

Every Insured parcel and the relative Despatch Note shall bear an indication of the insured value in the currency of the country of origin without erasures or corrections even if certified. The indication on the parcel shall be both in words and in figures. The amount of the insured value shall be converted into gold francs by the Post Office of origin. The result of the conversion shall be indicated distinctly by new figures placed beside or below those representing the amount of the insurance in the currency of the country of origin.
Article II.

INSURANCE LABELS, ETC.

Every Insured parcel and its Despatch Note as well shall bear a red label with the indication "Insured" or "Valeur Déclarée" in large letters.

When a parcel contains coin, bullion or other precious objects, the wax or other seals, the labels of whatever kind and any postage stamps affixed to it shall be so spaced that they cannot conceal injuries to the cover. Moreover, the labels and postage stamps if any, shall not be folded over two sides of the cover so as to hide the edge.

Article 12.

SEALING OF INSURED PARCELS.

Every Insured parcel shall be sealed by means of wax or by lead or other seals, with some special uniform design or mark of the sender, the seals being sufficient in number to render it impossible to tamper with the contents without leaving an obvious trace of violation.

The senders of such parcels shall be strongly recommended to furnish the relative Despatch Note, whenever possible, with an exact reproduction of the seal or special mark referred to above.

Article 13.

INDICATION OF WEIGHT OF INSURED PARCELS.

The exact weight in grammes of each Insured parcel shall be entered by the Office of origin:

(a) On the address side of the parcel;
(b) On the Despatch Note, in the place reserved for this purpose.

Article 14.

SERIAL NUMBER AND PLACE OF POSTING.

Each parcel and the relative Despatch Note as well shall bear the name of the Office of posting and a label indicating the serial number. An Office of posting shall not use two or more series of labels at the same time, unless each series is provided with a distinctive mark.

Article 15.

DATE-STAMP IMPRESSION.

The Despatch Note shall be impressed by the Office of posting, on the address side, with a stamp showing the place and date of posting.

Article 16.

RE-TRANSMISSION.

1. The Post Office re-transmitting a missent parcel shall not levy Customs or other non-postal charges upon it.
When a Post Office returns such a parcel to the country from which it has been directly received, it shall refund the credits received and report the error by means of a Verification Note.

In other cases, and if the amount credited to it is insufficient to cover the expenses of re-transmission which it has to defray, the re-transmitting Post Office shall allow to the Post Office to which it forwards the parcel the credits due for onward conveyance; it shall then recover the amount of the deficiency by claiming it from the Office of exchange from which the missent parcel was directly received. The reason for this claim shall be notified to the latter by means of a Verification Note.

2. When a parcel has been wrongly allowed to be despatched in consequence of an error attributable to the postal service and has, for this reason, to be returned to the country of origin, the Post Office which sends the parcel back shall allow to the Post Office from which it was received the sums credited in respect of it.

3. The charges on a parcel redirected, in consequence of the removal of the addressee or of an error on the part of the sender, to a country with which Malaya or Holland has Parcel Post communication shall be claimed from the Post Office to which the parcel is forwarded, unless the charge for conveyance is paid at the time of redirection, in which case the parcel shall be dealt with as if it had been addressed directly from the re-transmitting country to the new country of destination.

4. A parcel which is redirected unpaid shall be re-transmitted in its original packing and shall be accompanied by the original Despatch Note. If the parcel, for any reason whatsoever, has to be repacked or if the original Despatch Note has to be replaced by a substitute Note, the name of the Office of origin of the parcel and the original serial number and, if possible, the date of posting at that Office shall be entered both on the parcel and on the Despatch Note.

Article 17.

Return of Undelivered Parcels.

1. If the sender of an undeliverable parcel has made a request not provided for by Article 13, Section 1, of the Agreement, the Post Office of destination need not comply with it but may return the parcel to the country of origin, after retention for the period prescribed by the regulations of the country of destination.

2. The Post Office which returns a parcel to the sender shall indicate clearly and concisely on the parcel and on the relative Despatch Note the cause of non-delivery. This information may be furnished in manuscript or by means of a stamped impression or a label. The original Despatch Note belonging to the returned parcel must be sent back to the country of origin with the parcel.

3. A parcel to be returned to the sender shall be entered on the Parcel Bill with the word "Rebut" in the "Observations" column. It shall be dealt with and charged like a parcel redirected in consequence of the removal of the addressee.

Article 18.

Sale. Destruction.

1. When a parcel has been sold or destroyed in accordance with the provisions of Article 15 of the Agreement, a report of the sale or destruction shall be prepared.
2. The proceeds of the sale shall be used in the first place to defray the charges upon the parcel. Any balance which there may be shall be forwarded to the Post Office of origin for payment to the sender, on whom the cost of forwarding it shall fall.

**Article 19.**

ENQUIRIES CONCERNING PARCELS.

For enquiries concerning parcels, a form shall be used similar to the specimen annexed to the Detailed Regulations of the Parcel Post Agreement of the Universal Postal Union. These forms shall be forwarded to the offices appointed by the two Post Offices to deal with them and they shall be dealt with in the manner mutually arranged between the two Post Offices.

**Article 20.**

PARCEL BILL.

1. All parcels shall be entered individually by the despatching Office of Exchange on a Parcel Bill similar to the specimen annexed to the Detailed Regulations of the Parcel Post Agreement of the Universal Postal Union. The Despatch Notes, Customs Declarations, Advices of Delivery, etc., shall be forwarded with the Parcel Bill.

2. Each despatching Office of Exchange shall number the Parcel Bills in the top left-hand corner in an annual series for each Office of Exchange of destination, and as far as possible shall enter below the number the name of the ship conveying the Mail. A note of the last number of the year shall be made on the first Parcel Bill of the following year.

**Article 21.**

CHECK BY OFFICES OF EXCHANGE. NOTIFICATION OF IRREGULARITIES.

1. On the receipt of a Mail, whether of parcels or of empty bags, the Office of Exchange shall check the parcels and the various documents which accompany them, or the empty bags as the case may be, against the particulars entered on the relative Bill, and, if necessary, shall report missing articles or other irregularities by means of a Verification Note.

2. Any discrepancies in the credits and accounting shall be notified to the Despatching Office of Exchange by Verification Note. The accepted Verification Notes shall be attached to the Parcel Bills to which they relate. Corrections made on parcel bills not supported by vouchers shall not be considered valid.

**Article 22.**

ACCOUNTING FOR CREDITS.

1. Each Post Office shall cause each of its Offices of Exchange to prepare quarterly for all the Parcel Mails received from the Offices of Exchange of the other Post Office a statement of the total amounts entered on the Parcel Bills, whether to its credit or to its debit.

2. These statements, expressed in francs, shall be afterwards summarised by the same Post Office in an account, which, accompanied by the quarterly statements, the Parcel Bills and the Verification Notes, if any, relating thereto, shall be forwarded to the corresponding Post Office in the course of the quarter following that to which it relates.
3. The quarterly accounts, after having been checked and accepted on both sides, shall be summarised in a half-yearly general account prepared by the Post Office to which the balance is due.

Article 23.

Settlement of Accounts.

1. Payment of the balance of the Account shall be made by the debtor to the creditor Post Office in the manner prescribed by the Convention of the Postal Union for the liquidation of the balances of Transit Accounts.

2. The preparation and transmission of a general account and the payment of the balance of that account shall be effected as early as possible and, at the latest, within a period of six months from the end of the period to which the account relates. After the expiration of this term the sums due from one Post Office to the other shall bear interest at the rate of 5 per cent per annum to be reckoned from the date of expiration of the said term.

Article 24.

Communications and Notifications.

Each Post Office shall furnish to the other all necessary information on points of detail in connexion with the working of the service.

Article 25.

Entry into Force and Duration of the Detailed Regulations.

The present Detailed Regulations shall come into force on the day on which the Parcel Post Agreement comes into force and shall have the same duration as the Agreement. The Post Offices concerned shall, however, have the power by mutual consent to modify the details from time to time.

Done in duplicate at The Hague, the 16th day of January 1937 and at Kuala Lumpur, the 16th day of March 1937.

(Signed) DAMME.

(Signed) T. P. COE.

Certifié pour copie conforme :

Le Secrétaire général
du Ministère des Affaires étrangères
des Pays-Bas,
A. M. Snouck Hurgronje.